

Cambridge International Examinations

Cambridge International Advanced Subsidiary and Advanced Level

BUSINESS 9609/13

Paper 1 Short Answer and Essay

May/June 2018
1 hour 15 minutes

No Additional Materials are required.

READ THESE INSTRUCTIONS FIRST

An answer booklet is provided inside this question paper. You should follow the instructions on the front cover of the answer booklet. If you need additional answer paper ask the invigilator for a continuation booklet.

Section A

Answer all questions.

Section B

Answer one question.

You are advised to spend no more than 35 minutes on Section A.

The number of marks is given in brackets [] at the end of each question or part question.



International Examinations

Section A (Short Answer)

Answer all questions.

1	(a)	Define the term 'leadership'.	[2]
	(b)	Briefly explain two styles of business leadership.	[3]
2	(a)	Define the term 'operations management'.	[2]
	(b)	Briefly explain two ways in which changes in technology might affect the operation management of a business.	tions [3]
3	Exp	lain why the objectives of a business might change over time.	[5]
4	(a)	Define the term 'marginal cost'.	[2]
	(b)	Briefly explain, with examples, two other types of business costs.	[3]
		Section B (Essay)	
		Answer one question only.	
5	(a)	Analyse the advantages of venture capital as a source of finance for a small business.	[8]
	(b)	Discuss the view that non-financial measures of business performance are just as impo as financial measures of business performance.	rtant [12]
6	Disc	cuss how the motivational theory of Maslow differs from that of Vroom.	[20]
7	(a)	Analyse the potential advantages to a community of a business with triple bottom line targets	gets. [8]
	(b)	Discuss the role of business enterprise in the development of a country.	[12]

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